



Austin Police Operation Blue Santa 2025 Application FAQ's

1. Are there applicant qualifications for the Austin Police Department (APD) Operation Blue Santa (OBS) program?

Yes. Applicants must meet the following criteria:

- The applicant must live in the City of Austin with an Austin address.
- The applicant's child(ren) must be 14 years of age and under.
- The applicant's child(ren) must **permanently** live in the residence (not just visiting for the holidays).

2. Gift Packages will be available for pick up only.

3. Does immigration status affect application eligibility?

No. The applicant's immigration status is not a requirement.

4. Is there a limit on how many children a parent can apply for?

Yes. The limit is 10 children per application, the children must be 14 years of age or younger, and live with their parent/guardian in Austin, Texas.

5. Is there an age limit?

Yes, Operation Blue Santa provides gifts for children who are 14 years of age and under.

6. When can applicants apply?

The Austin Police Operation Blue Santa application will be available on September 29, 2025, at 12:00pm. Applications are accepted on a first come first serve basis. The application portal **will close** October 27, 2025, at 11:59 pm or when 5,200 applications have been received, whichever comes first. We encourage you to apply as early as possible once the application opens.

7. What if I need to make a change to my application after I have submitted it?

Applicants will be able to make changes through the portal until November 9, 2025.

8. How does the applicant apply on the Operation Blue Santa website?

The applicant must complete the portal application using a computer or smart phone. The application portal website link will be available through your Austin ISD Parent Support teams, APD social media, and the APD Operation Blue Santa websites.

9. How do applicants receive their gift packages?

Applicants will choose a pickup date and location when they apply through the portal. Gift packages will be available for pick up only.

Austin Police Association (APA)

Address: 5817 Wilcab Rd, Austin TX 78721

- 1) November 18, 2025 Time 3:30pm -7:30pm
- 2) November 19, 2025 Time 3:30pm -7:30pm
- 3) November 20, 2025 Time 3:30pm -7:30pm

Lake Line Mall

Address: 11200 Lakeline Mall Dr, Cedar Park, TX 78613

- 4) December 2, 2025 Time 3:30pm -7:30pm
- 5) December 3, 2025 Time 3:30pm -7:30pm
- 6) December 4, 2025 Time 3:30pm -7:30pm

Grove Building 2 (Warehouse)

Address: 2400 Grove Blvd, building 2, Austin TX 78741 (see map for more details)

- 7) December 9, 2025 Time 9:00am-3:00pm
- 8) December 10, 2025 Time 9:00am-3:00pm
- 9) December 11, 2025 Time 9:00am-3:00pm
- 10) December 12, 2025 Time 9:00am-3:00pm

10. How can I become a volunteer?

Volunteer opportunities for individuals and groups will be available to sign up for through the [APD OBS website](#).

11. Questions?

Please [email](#) us your questions and be sure to include the following information:

- 1. Application number
- 2. First and Last name
- 3. Address listed on application (if applicable)
- 4. Phone number listed on application (if applicable)