## AUSTIN POLICE OPERATION BLUE SANTA

# Adopt a Family Guide

Adoptions will close on December 14th . We ask that you deliver to your family no later than December 22nd.

## **Step 1: Review Online Application**

- You will have to register on our website. You will need a valid email address.
- Search for families by Zip Code, Number of Children or number in Family.
- You will also be able to see the reason they have applied and need assistance.
- Note down the families Application Number that you want to adopt. You'll use this to identify them in our Adopt a Family form.
- Once you have selected a family click the Adopt button.

## **Step 2: Adopt a Family**

Season Greetings

from:

- Adopt a Family will be open November 21, 2022. At this time persons and groups wishing to adopt a family will be able to peruse a list of applicants who have opted to participate in Blue Santa's Adopt-a-Family program
- Once you have adopted the family, click on Families I'm Sponsoring to view all the information.
- Once you have selected the family, the family will be assigned and released to you, and you will be able to view all the information entered on the application regarding their family.

### **Step 3: Contact Your Family**

- Contact the family by phone (We recommend dialing \*67 from a land line just to protect your personal number)
- You can just share your first name, and identify yourself as their Adopt-a-Family Sponsor.
- Ask what their Holiday Needs Might Be (If they ask for more than you can provide, know that we only ask that you provide what is within your means.)
- Establish a date and time to deliver the gifts to your family.
- You are responsible for making the delivery to your family/families. Blue Santa will not ٠ have the manpower to assist with any deliveries.
- If you find that your experience with the family is not a positive one, or if you are unable to contact your family you can UnAdopt that particular family. You are welcome to go back to Families that need Adoption and select a different family.



### Step 4: Donate & Deliver

- At a minimum we ask that you provide:
  - A means for a holiday meal for the family
  - Gifts for children 14 years old and younger (If you choose to provide gifts for children older than 14, that is up to your discretion.)

#### Meal Guidelines:

 We have found that gift cards to HEB, Randall's, Wal-Mart, or Super Target work best. A gift card offers a sense of dignity, allowing them to purchase their own food. Also, the Austin community has become very rich in cultures, lifestyles and special diets, so having the option to purchase their own food is usually easiest. The dollar amount of the gift card will depend on the size of the family you select. We suggest at least \$20 for a single member family, and to add at least \$5 per person for each additional family member.

#### • Gift Guidelines:

 Gifts for the children can be toys, games, books, and clothing. You may also provide a gift for the entire family or the head of the household. (Some sponsors choose to provide a tree, decorations, stockings filled with goodies, gifts and gift cards – but again, your giving is a personal decision based on your budget and your ability to donate.)

#### Delivery Guidelines:

 It is important to call your family a few days before delivery to reconfirm. re-check the address and get directions or ask for apartment numbers and gate codes. If the address has changed, please con-

Blue Santa cannot provide a taxexempt form for your donation.

tact the Operation Blue Santa Adopt a Family Line (512-974-2583) or by email at bluesanta@austintexas.gov immediately and report the change.

